

How to resolve your email settings to continue receiving 'What's Happening at the Squadron' E-blasts

Step 1

Adjust your spam filter in settings, or move the last message you received from communications@rnsys.com in your junk or spam to your regular inbox

Step 2

Acknowledge that the message is safe,
by selecting this option in the top bar

Step 3

Check your inbox on Tuesdays when we send out our weekly E-blasts to ensure you are now receiving the communication correctly

When we send "What's happening at the Squadron" to members we are sending a mass e-mail to approx 800 undisclosed recipients... some people's computers will recognize that the incoming message was a "bulk" e-mail and will put it to junk folders... at our end there is nothing that can be done to avoid this... members who have this problem have to adjust their spam filter settings or move the message from their "junk" folder to their inbox and then acknowledge the message as "safe" and/or recognize the sending domain as safe so that anything coming from @rnsys.com avoids filtering.

I would love to send this to all members in our e-blast... but alas the ones who need this information wouldn't get the e-blast.. please don't hesitate to have people call me or e-mail me directly so that I can walk them through how to correct the issue...